



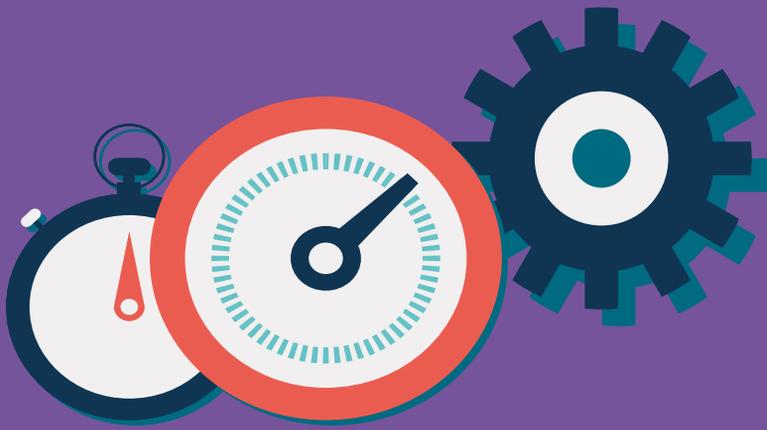
creating homes
changing lives

Our

Journey



Annual Report
2016



Consolidation & Planning

2015-16 has been a year of consolidation and planning for the future. We continue to provide high quality supported housing and we have received very positive feedback through tenant consultations. We explored two new ventures: a low energy newbuild project on our land at Leopold Street and a social enterprise venture providing super-insulation services. These did not progress but provided important learning that will inform future activities.

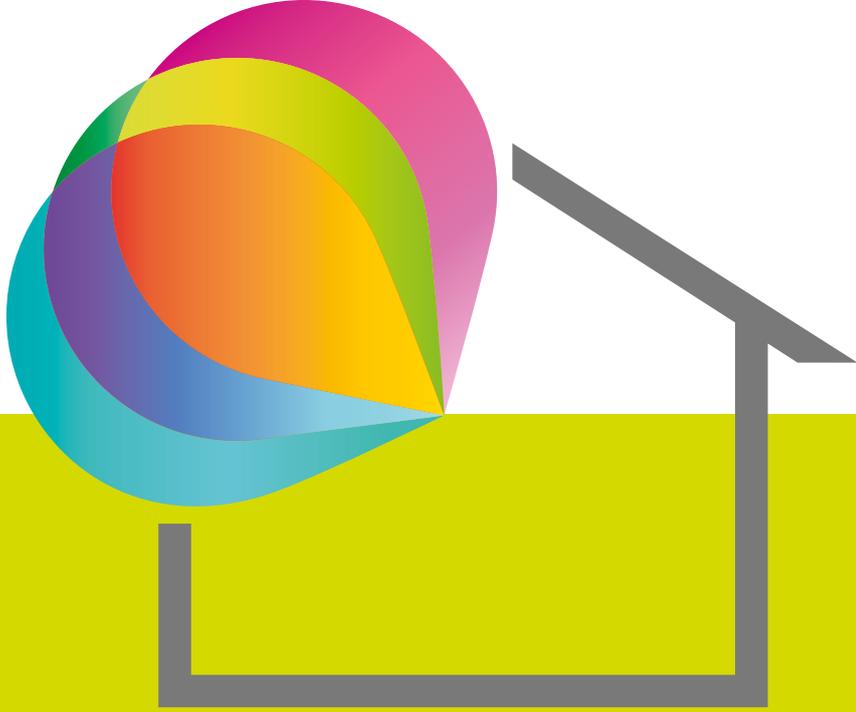
We are pleased to announce that along with Leeds City Council, Canopy Housing and GIPSIL, Latch won the Grafton Empty Homes sponsored award for Best Local Authority/Community Housing Group Partnership.

2016-17 will be a busy and exciting time for Latch. We will be delivering a new empty homes programme that will create 16 new homes from long term empty properties. We are also planning a newbuild Passivhaus development working with our partners Chaco and Unity Housing in Chapeltown. Our Housing Support service will be remodelled to better reflect the needs and aspirations of our tenants. We are working to further improve the employment outcomes of our volunteering, through partnership working with public, private and third sector partners.

LATCH tenant journey



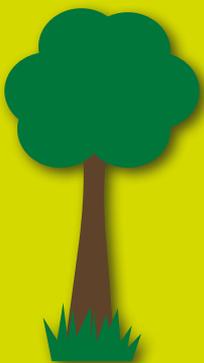
"STAFF ARE EXCELLENT! I'D LIKE TO THANK THEM FOR ALL THEIR HELP AND SUPPORT."
"I'M VERY HAPPY WITH LATCH AND THE SUPPORT THAT HAS BEEN PROVIDED."
"LATCH HAS GIVEN ME A LOT OF HELP."



40
new tenants
& children

148
people housed
in total

Moving in
8.6



**Maintenance
& repairs
8.6**

**Supporting
you
8.6**

**64
homes**

**Your home
7.7**

**Positive
outcomes**

**16
homes
given eco
improvements**

**30 Health &
wellbeing**

**16
Employment
& skills**

**11
homes
given other
significant
improvements**

**15 Children
& families**

**52
Independence**

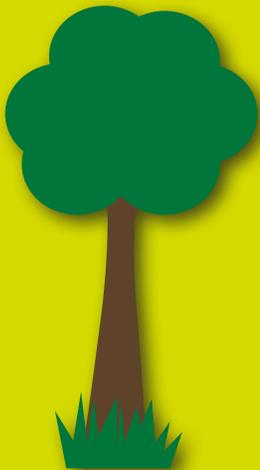
**83
Financial
management**





"LATCH HAS PROVIDED ME WITH THE TOOLS TO GET BACK UP AND START LIVING AGAIN. MY SUPPORT WORKER IS A TOWER OF STRENGTH."

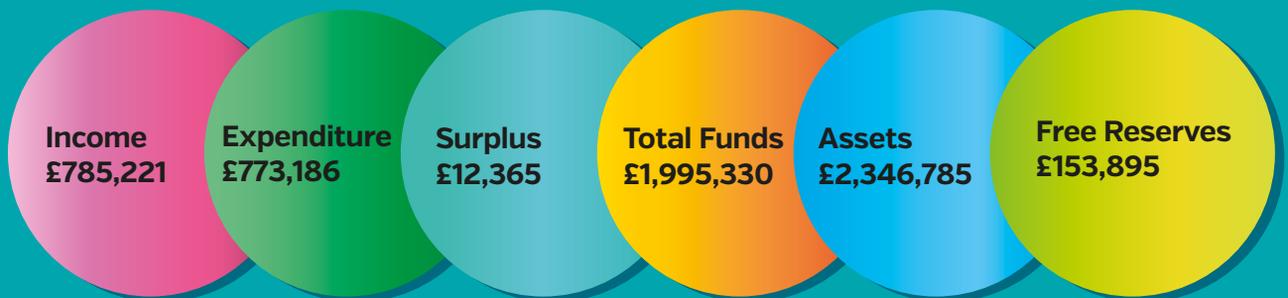
14
tenants
moved on to
independent
living



Your
experience
8.4



Financial Information 2015-16



Financial performance has been steady with no great changes taking place. A small surplus was made confirming that income and expenditure is being well managed. Our assets are stable and our free reserves meet our target and designated reserve commitments.

If you'd like more information our accounts are available from www.latch.org.uk/about-latch

Thank you to all our volunteers, Management Committee members, the staff team, partners, suppliers, contractors and funders. We couldn't do it without you!

Our tenants



Steve featured in our annual report last year. After nearly dying due to his drink and drug use and many attempts at detox, he had been referred to Latch. Whilst on our housing waiting list he relapsed and his support worker supported him through detox. Steve eventually moved into a Latch house.

In the last year, Steve volunteered, which helped to build his confidence, and was able to resume regular contact with his children. After a very positive and successful year with Latch he has now moved into a Housing Association flat and is living independently.



Angela had owned her own home but lost it after fleeing due to family difficulties. She developed mental health problems and was “sofa surfing” before being offered a flat with Latch. Having her own flat and a fresh start has made a huge difference to Angela. She feels much more positive about her life and the future and she has now found a job.

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