



OUR COMMITMENT TO YOUR PRIVACY

Your trust is important to us. So we want you to know we've updated our Privacy Notice to explain how we collect, store and handle your personal data.

Why we collect your data

We want to ensure that you get a high quality service from Latch. The data we hold about you helps us ensure that this happens.

How we collect your data

We do this primarily when you apply for housing, support or volunteering or employment with Latch or when you request to be sent information from us. While you are receiving services or working for Latch, we continue to hold and collect information. We treat it with the utmost care and take appropriate steps to protect it.

When we'll share your data

We will share your data with third parties to help us confirm that you are suitable for Latch services, to provide our services to you and to refer you to other organisations. This will usually take the form of exchanging information with other agencies working with you. In most instances we will only do this after obtaining your consent except in circumstances where you or someone else may be unsafe.

Know your rights

You have many rights regarding your personal data. These include seeing what data we hold, updating your information, asking us to explain when and how your information is deleted.

The full details of how we collect, and manage your personal data can be found in our **Privacy Notice**. (Available on request)